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November 11, 2015

Nathan Caspers
Secured Virtual IT

Dear Nate,

I would like to thank you for many years of great technology support at (former) Facility Matrix Group. Having you as our IT support partner gave me confidence in knowing that our servers, computers, printers, and software licenses/programs would always be fully operational no matter the situation, day of the week, or time of the day.

As you know over the years we've had many "situations" and you never ceased to amaze me with your ability to calmly investigate, analyze, provide corrections, recommendations, and/or improvements. Our industry is more complicated than it looks from the outside and with your ability to understand all facets of a business, you quickly became an expert in ours and guided us through to IT excellence! Your outstanding responsiveness, professionalism, and expertise is rare and if our company didn't go in a different direction, we would have surely kept you on as our IT partner.

That being said, I wish you the very best with SVIT and know you are, and will be just as valuable to your existing and future clients as you were to Facility Matrix Group. If at any time you would like for me to speak with current or prospective clients, please do not hesitate to send them my way; it would be a joy to let them know that they would only benefit from having you as their IT partner.

Best of luck to you...please stay in touch!

All the Best,

Gale Wasson

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Formerly Facility Matrix Group and WorkSquared

